



VISA EC Dollar Renewal Credit Card

October 15, 2023

Dear Valued Customer,

Your Visa AAdvantage® Co-branded Credit Card is Available for Collection

We are excited to inform you that your renewal credit card is available for collection from Monday October 16, 2023.

With your new Visa co-branded card, your purchasing possibilities and benefits are endless, thanks to VISA’s worldwide recognition and American Airlines stellar AAdvantage® loyalty program.

You may collect your card from the below branches:

Collection locations and times are as follows:

- Monday-Thursday: 8.00 a.m. - 3.30 p.m. | Friday: 8.00 a.m. - 4.00 p.m.
- Saturdays: 9 a.m. - 1 p.m.
- Sunday October 22 and 29 from 9:00 a.m. to 1:00 p.m.

Branch	Cardholders with last names beginning with
Woods 2 (former Scotiabank)	A - C
High Street	D - Q
Redcliffe Street	R - Z
Coolidge	Commercial & Small Business Customers

Former BNS AAdvantage® cardholders will continue to accrue all benefits with your new co-branded card and your existing AAdvantage® number.

Please be reminded if you are an independently registered member of the AAdvantage® Loyalty program, and you have not yet advised us to link your AAdvantage® account to your new Visa AAdvantage® co-branded card, you are required to email **cardservices@ecabank.com** providing your card account number, your AAdvantage® account number and your name as registered on your AAdvantage® account.

We encourage cardholders to collect their card before October 31, 2023 to ensure uninterrupted card usage before your card expires.

We look forward to seeing you soon.

Thank you for making ECAB your Bank of Choice and Financial Partner for Life.

Yours sincerely,

Sonya Roberts-Carter
Senior Manager- Operations

